

Stoneco of Michigan Newsletter

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WWW.STONECO.NET

Denniston - Maybee - Newport - Ottawa Lake - Zeeb - Moscow - Ida - Coldwater - Ann Arbor

November, 2006

Safety First

On Thursday October 19th Stoneco in conjunction with the Mine Safety and Health Administration held its second annual Safety Luncheon at the Stoneco Denniston Quarry in Monroe, Mi. The luncheon was attended by each Stoneco employee from our Maybee, Ottawa Lake, Denniston, Newport, Zeeb, Ida, and Ann Arbor operations. Work was stopped at these locations for several hours to help recognize safety achievements in 2006, and as a reminder to everyone how important their personal safety is. Safety has been and will continue to be our top priority at Stoneco of Michigan.



Customer Service

While safety has always remained the most important aspect of our day to day operations at Stoneco Customer Service has always been a close second. We have put together a contact list for Stoneco Personnel to assist with any needs that may arise.

Name	Position	Office	Phone
Jason Rivard	Sales Manager / Mid Michigan Sales	Ottawa Lake	(734) 915-9305
Shawn Fetterly	Metro Detroit Sales	Denniston	(313) 949-5510
Ryan Lumpford	Inside Sales / General Information	Maybee	(734) 777-3396
Susan Foote	General Information	Denniston	(734) 587-2601
Mike Tyrell	Quality Control / Material Gradations	Maybee	(734) 364-3241
Jay Ellis	Pond Development	Denniston	(734) 587-2602
Steve Draper	Safety Director	Maybee	(734) 364-3236
Tammy Anson	Billing Corrections / Ticket Reprints	Denniston	(734) 587-2612
Alan "Louie" Blackmore	Ticket Corrections	Denniston	(734) 587-2603

If the above list doesn't cover who or what you are looking for Susan Foote or Ryan Lumpford should be able to answer most questions or get you pointed in the right direction. Please never hesitate to contact us with any questions, comments, or concerns.

Load Out Times

In the construction industry every second counts, those extra few minutes here and there can often mean the difference in finishing a job today versus bringing a crew back tomorrow. We recognize how important that time is to our customers and their customers. That being said we do monitor the time that each truck spends at our operations very closely. Listed below is the amount of time the average truck spends at our operations.

Plant	Average Minutes
Maybee	13.5
Ottawa Lake	13
Newport	10
Denniston	8.5
Zeeb Road	13

All of our operations have average load out times of under 15 minutes. Each operation takes great pride in their customer service and these times show that. These quick load out times will make the difference on your last round and make the end user of any project glad that you went with Stoneco.

Stoneco Sales

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Ryan Lumpford (734) 777-3396
rlumpford@stoneco.net

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